

ANTlabs Cloud Services

Gateway Software Requirements

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The gateway must be updated to a certain patch or update level for the different features on ACS to function properly. The table below illustrates the minimum patch / update level for each ACS subscription level to work properly.

Gateway Model	ACS Lite	ACS Advanced
IG 3100	Patch 17	Patch 17
InnGate E-Series 3	Patch 66	Patch 66
IG 4100/ 4200	Update 11	Update 17
SG 4200, 4300, 4400	Update 12	Update 16

Update Levels and Features Supported by Each Gateway Model

Features	IG 3100	InnGate E-Series 3	IG 4100/ 4200	SG 4200, 4300, 4400
Network Monitoring	Patch 17	Patch 66	Update 11	Update 12
Users Data	Patch 17	Patch 66	Update 11	Update 12
Reports and Analytics	Patch 17	Patch 66	Update 17	Update 16
Location Portal	N/A	N/A	Update 11	Update 12
User Login Methods	N/A	N/A	Update 11	Update 12
Bandwidth Management	N/A	N/A	Update 11	Update 12
Admin Management	Patch 17	Patch 66	Update 11	Update 12

- ACS Lite features
- ACS Advanced features

How to Find the Update/Patch Level in the Gateway

IG3100

System > Maintenance > Patch

In the screenshot given below the update level is 18.

Date	Patch name
05/04/2017 06:26PM	18.IG3100_base-sys-hotfix-facebook-20170331-01.pkg
04/04/2017 11:39AM	17.IG3100_base-sys-acsc-20161106-01.pkg
04/04/2017 11:37AM	16.IG3100_hotfix-sys-facebook-20161107-01.pkg
04/04/2017 11:37AM	15.IG3100_base-sys-ssl-cert-20161021-01.pkg
04/04/2017 11:37AM	14.IG3100_base-sys-bulk05-20160308-01.pkg

InnGate E-Series 3

System > Maintenance > Patch

In the screenshot given below the update level is 68.

Date	Patch name
05/04/2017 03:25PM	68.InnGate300_base-sys-hotfix-facebook-20170331-01.pkg
24/02/2017 07:01PM	67.InnGate300_ssl-cert-facebook-hotfix-20170215-01.pkg
21/02/2017 12:39PM	66.InnGate300_base-sys-ssl-acsc-20161116-01.pkg
12/12/2016 06:15PM	65.InnGate300_hotfix-sys-facebook-20161107-01.pkg

IG4100, IG4200

System > Update

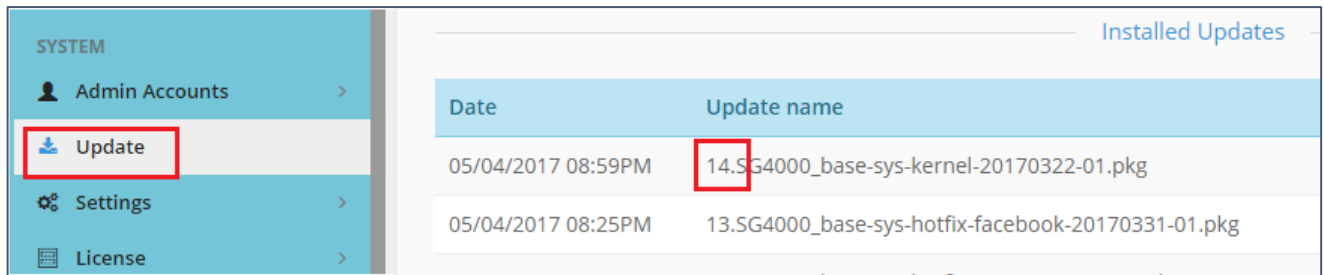
In the screenshot given below the update level is 14.

Date	Update name
31/03/2017 02:12PM	14.IG4000_base-sys-hotfix-facebook-20170331-01.pkg
31/03/2017 02:01PM	13.IG4000_base-sys-bulk03-20170112-01.pkg
10/03/2017 05:03PM	12.IG4000_base-sys-kernel-20161110-01.pkg

SG4200, SG4300, SG4400

System > Update

In the screenshot given below the update level is 14.



The screenshot displays a system management interface. On the left, a sidebar menu under the heading 'SYSTEM' includes 'Admin Accounts', 'Update', 'Settings', and 'License'. The 'Update' option is highlighted with a red box. The main content area is titled 'Installed Updates' and contains a table with two columns: 'Date' and 'Update name'. The table lists two updates: one dated 05/04/2017 08:59PM with update name 14.SG4000_base-sys-kernel-20170322-01.pkg (where '14.' is boxed in red), and another dated 05/04/2017 08:25PM with update name 13.SG4000_base-sys-hotfix-facebook-20170331-01.pkg.

Date	Update name
05/04/2017 08:59PM	14.SG4000_base-sys-kernel-20170322-01.pkg
05/04/2017 08:25PM	13.SG4000_base-sys-hotfix-facebook-20170331-01.pkg