

# Gateway Software Requirement (ANTlabs Cloud Service)

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For the different features on ACS to function properly, the gateway must be updated to a certain patch or update level.

The table below illustrates the minimum patch / update level for each ACS subscription level to work properly.

Gateway Model	ACS Lite	ACS Advanced
IG 3100	Patch 17	Patch 17
InnGate 3.01, 3.02, 3.02 Rev A, 3.10, & 3.10 Rev A E-Series	Patch 66	Patch 66
IG 4100, 4110, 4200 & 4210	Patch 18	Patch 25
SG 4200, 4210, 4220, 4300, 4400 & 4410	Patch 18	Patch 25

The subscription to ACS Advanced does not mean that partner / customer is automatically entitled to the necessary software updates of the gateway. The partner or customer needs to ensure the gateway is protected with the minimum software update level before the purchase of ACS Advanced subscription. The software update is part of the Software Care, Premium Care, or Premium Plus Care for gateway.

Customers who subscribes to ACS Advanced is strongly recommended to keep their ANTI labs gateway protected with a proper maintenance plan.