ANTlabs IG 4 HA Policy

Dear Partners,

Here's the list of IG 4 gateways that comes with HA unit:

1. IG 4210 and IG 4200

IG 4210 and IG 4200 – HA unit is a cost-effective solution for Service Providers or end customers to set up a High Available system for their mission critical HSIA service. By purchasing a standard HA appliance, the HA unit can be tied to and be the active standby unit of a Master unit (IG 4210 and IG 4200). Both Master and HA unit must be same model, pairing of IG 4210 and IG 4200 will not allowed.

When there is any license upgrades or module purchases on the Master Unit, the HA unit will automatically be entitled to the same set of license upgrades and modules with no additional cost.

The only requirement is that the customer must have valid support maintenance contract on the Master unit (IG 4210 and IG 4200). This ensures that both the Master and HA unit can be updated and supported properly in the event of the hardware failure on the Master unit.

All models of IG 4210 and IG 4200 come pre-installed with the Full HA synchronization module.

Main Unit Req:	Master unit that the HA unit will be active standby must be provided upfront before purchase and cannot be changed. Master Unit must have valid Premium Care or both Software Care and Hardware Care support
Licenses:	Follow Master Unit. Time-limited. Set to 2 months after support end date of Main Unit.
Modules:	Follow Master Unit
Capacity:	7,000 devices
Max VLAN:	2,000 VLANs
Standard Warranty:	5 Year Premium Care - Support (Email & Phone) - Software Subscription - Advanced Hardware RMA

2. IG 4110, IG 4100 and IG 4101 (For India only)

IG 4110, IG 4100 and IG 4101 does not have a HA unit, thus if service providers or end customers need to set up a high available system, they must purchase 2 gateways, a primary and secondary, paired for a single end-site. Both gateways must have same user licence count and modules.

To pair 2 gateways on a single site, both gateways must be on the same software update level.

All models of IG 4110, IG 4100 and IG 4101 come pre-installed with the Full HA synchronization module.