

# ANTlabs IG 4 HA Policy

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ANTlabs IG 4 Gateway is designed for small, medium to large enterprises. IG 4210 supports up to 7,000 user licenses. Hence, deployment with HA unit is highly recommended for this series of gateway.

Below are the list IG 4 HA models.

IG 4200 – HA	IG 4210 – HA	
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The HA unit is a cost-effective solution to achieve high SLA with shorter recovery time. By purchasing a standard HA appliance, the HA unit can be tied to and be the active standby Master unit.

When there is any license upgrades or module purchases on the Master Unit, the HA unit will automatically be entitled to the same set of license upgrades and modules with no additional cost.

The only requirement is that the customer must have valid support maintenance contract (Software Care, Hardware Care or Premium Care) on the Master unit. This ensures the Master can be updated and supported properly in the event of the hardware failure.

- Procure Requirement: Master unit serial number is required if HA unit is purchased separately.
- Rights of use: HA unit is tied to a designated Master unit and it is not transferrable to pair with another master unit.
- Licenses: Follow Master unit.
- Modules: Follow Master unit.
- 10 GE Upgrade: 10 GE adaptor upgrade kit must be purchased separately for HA unit.
- Update Management: HA unit must have the same software update level as the Master unit.
- Maintenance: IG 4 Master unit must have a valid Software Care, Hardware Care or Premium Care.  
The same maintenance package applies to the HA unit.  
HA unit will un-pair with Master unit 60 days after an invalid maintenance coverage for Master unit.

IG 4100, IG 4110 and IG 4101 (for India only) does not have a HA unit. To setup high availability mode, you need to purchase two identical units. Both gateways must have same user license count, software modules and patch level. Maintenance contract is applicable to both gateways.