

ANTlabs SG 4 HA Policy

Dear Partners,

Here's the list of SG 4 gateways that comes with HA unit:

1. SG 4200 – HA Unit
2. SG 4300 – HA Unit
3. SG 4210 – HA Unit
4. SG 4400 – HA Unit
5. SG 4220 – HA Unit
6. SG 4410 – HA Unit

The HA unit is a cost-effective solution for Service Providers or end customers to set up a High Available system for their mission critical services. By purchasing a standard HA appliance, the HA unit can be tied to and be the active standby Master unit.

When there is any license upgrades or module purchases on the Master Unit, the HA unit will automatically be entitled to the same set of license upgrades and modules with no additional cost.

The only requirement is that the customer must have valid support maintenance contract (Premium Care / Premium Plus Care) on the Master unit. This ensures that both the Master and HA unit can be updated and supported properly in the event of the hardware failure on the Master unit.

All models of SG 4 must purchase a HA module.

Main Unit Req:	Master unit that the HA unit will be active standby must be provided upfront before purchase and cannot be changed. Master Unit must have a valid Premium Care / Premium Plus Care.
Licenses:	Follow Master Unit. Time-limited. Set to 2 months after support end date of Master Unit.
Modules:	Follow Master Unit
Capacity:	SG 4200 (10,000 concurrent devices) SG 4300 (20,000 concurrent devices) SG 4210 (10,000 concurrent devices) SG 4400 (30,000 concurrent devices) SG 4220 (10,000 concurrent devices) SG 4410 (30,000 concurrent devices)
Max VLAN:	4,000 VLANs
Standard Warranty:	Follow Master unit support maintenance contract (Premium / Premium Plus Care)