

Product Data Sheet



IG 4100

IG 4100 is full-featured gateway that enables you to start small and pick only the features you need for your network. It is ideal for smaller (100-150 room) properties such as boutique hotels, hostels, healthcare facilities and many more.



Standard Features

Plug & Play Zero Configuration Network

- Supports static and dynamic (DHCP) IP addresses
- Supports selective DHCP scope per VLAN
- Adaptive Domain Name Services (DNS)
- Transparent web proxy
- Application NAT (VPN, SIP, RSTP, MMS, H323)
- IPv6 support

PMS-Driven High-Speed Internet

- PMS Authentication:
 - TCP/IP: Micros Fidelio / Opera, Enhanced Opera extensions, Galaxy Lightspeed
 - Serial: Micros Fidelio / Opera, FCS, Softbrands, Hobic, Prologic, Comtrol, Protel, Agilysys, etc.
- Special VIP Guest Processing
- Guest messaging & express checkout

Guest-Aware Bandwidth Optimization

- Application traffic prioritization
- Guest-aware multi-tier QoS (Basic / Premium / Guaranteed)
- Shared bandwidth rate limit across multiple devices
- Volume control

Multiple Authentication & Billing Interfaces

- Complimentary access
- User ID and password authentication (local accounts)
- Access code authentication (local accounts)
- MAC-level authentication for non-HTTP devices
- PMS authentication and Billing
- Social media: Facebook, Google+, Twitter, Instagram, Line, WeChat
- Auto-login (no login page)
- Email / SMS authentication

Credit Card Authentication & Billing

- Worldpay, Authorize.net, Payflow Pro, Payflow Link

Guest Management & Content

- Seamless relogin
- Seamless wired & wireless roaming
- Auto logout of inactive guests
- Forced logout of guests
- Departed device detection and logout
- HTTP / HTTPS / IP walled garden
- Smartphone / tablets friendly
- Location / VLAN-based content delivery
- Customizable, responsive login pages
- Admin-assisted login

RADIUS / WISPr

- RADIUS authentication and billing
- Support for Wireless Internet Service Provider roaming

Dashboards

- Business
- System
- Network

Concurrent / Multi Business Model Support

- Unlimited duration and volume
- Fixed duration
- Stored duration
- Stored volume: 2 modes (logout / throttled)
- Fair-use

VPN Support

- Multiple IP for Network Address Port Translation (NAPT)
- User-provisioned routable public IP address

Account Printer Support

- Generate Internet access account with a single button press

Lawful Intercept

- Monitoring of networks
- Comply with legislative requirements
- Local storage of logs

Security & Reporting

- Site / domain filtering
- Access control to web administration GUI
- MAC-based blacklist
- Anti-Spam and Anti-DoS features
- DoS event alerts
- Configurable plan-based firewall
- 802.1Q VLAN security
- Web session rate limit
- Real-time reporting on authenticated guest and detected devices
- Guests, device and web-page access logging
- Graphical presentation of system reports

Reliability

- High Availability Offering (Active-Passive)
 - Real-time HA disk replication
- Fail-over within 1 minute, typically 30 seconds
- Configuration Backup and Restore Function
- Dual WAN link load-balancing

System Management & Administration

- Supports SNMPv2
- Network Time Protocol (NTP) server
- Configurable DHCP server / relay
- SMTP server / relay
- Remote Syslog
- External HTTP web proxy
- Remote edge device (switches / hubs / access points) monitoring
- Two-tier console CLI support via SSH
- Configurable tiered access for web admin
- Admin access audit logs
- DNS Record Hosting
- ANTlabs Cloud Services (ACS) support

Event Scheduling

- Preschedule events
- Visitor digital experience customization
- Event reports generation



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Specifications

Model	IG 4100		
	100	300	∞
Factory Default User License ¹	100	300	∞
Max User License	Unlimited ³		
Max VLANs	500		
Max Throughput ²	900 Mbps		
Max PPS	50,000		
Supported NIC Interfaces	10/100/1000 Base-T		
Network Interfaces	LAN Port, WAN Port, WAN 2 Port, HA / Management Port		
сом	1 x RS232 (RJ45) PMS Port		
Power Supply	1 x 40W full range power adaptor / 12V		
Weight	Net: 1.6 kg		
Dimensions	Actual unit: 225 (W) x 155 (D) x 35 (H) mm		
Certifications	CE, FCC, ROHS		
Included Module	High Availability		
Add-on Modules			
Property Management System	✓		
Payment	✓		
Volume Control	✓		
Multi-WAN	✓		
Account Printer Support	✓ Max 10		
Lawful Intercept	✓ Syslog + Local		
Advanced QoS	✓		
RADIUS & WISPr	✓		
Management Port	✓		
Event Manager	✓ 15 Events		
Personal Area Network	✓		

 $^{^{1}}$ Detected Devices: Upgrades are available at increments of 100 up to 500 user license. Next upgrade is Unlimited user license.

² As defined by RFC1242, Section 3.17

³ Device capacity: 800